



Terms & Conditions:

MCAR SERVICE AGREEMENT

By signing this document, you acknowledge and accept the terms and conditions regarding window tinting, paint protection film (PPF), and vinyl wrap services provided by MCAR.

IMPORTANT DISCLOSURES – WINDOW TINT EXPECTATIONS

The Customer understands and agrees that no window tint installation is 100% perfect. Minor imperfections are normal and expected, including but not limited to small dust particles, lint, specks, or tiny imperfections commonly referred to as “plumes” or “debris.” These minor imperfections are not considered bubbles, defects, or installation failures and are not grounds for reinstallation, repair, or warranty claims.

The Customer further acknowledges that windshield window tint installations are especially prone to optical characteristics due to the curvature, thickness, and lamination of the glass. As a result, windshield tint may present slight haze, mild distortion, small marks, or uneven appearance, which is considered normal and acceptable within industry standards. These characteristics do not qualify as defects and are not covered under warranty, nor are they a reason for removal or reinstallation. The Customer also understands that window tint may not fully adhere or bond uniformly to surfaces containing ceramic frit (dot matrix), factory coatings, or rear window defroster lines. In these areas, the film may present a wet appearance, slight lift, air gaps, or uneven adhesion, even after full curing. This condition is normal, expected, and inherent to the glass surface itself, and does not constitute a defect or installation failure. Such conditions are not covered under warranty and are not grounds for replacement or reinstallation.

When a tint percentage is quoted or sold, MCAR is selling exclusively the percentage of the film material itself. The final visible light transmission (VLT) of the window may differ due to factory glass tint, coatings, ceramic frit, defroster lines, or previous treatments. MCAR does not guarantee the final measured VLT, is not responsible for inspections, citations, or third-party measurements, and assumes no liability for any future testing or enforcement. The percentage sold refers strictly to the film material installed.

WINDOW TINTS

In accordance with California law, front side windows must allow at least 70% visible light transmission (VLT). The front windshield may have a sunstrip up to 4 inches from the top or up to the AS-1 line, whichever comes first.

MCAR is not responsible for any citations or penalties resulting from non-compliant tint, even if requested by the customer. Some

windshields may present minor optical effects depending on the angle, which is considered normal and not a defect. After installation, do not roll down tinted windows for at least 3 days, allowing proper curing. Cleaning should only be done after the film has completely dried, using water or ammonia-free glass cleaners. Cleaning too soon or rolling windows down prematurely can cause peeling, which is not covered under warranty.

We offer a lifetime (20-year) warranty on tint services, covering installation-related issues such as bubbles, peeling, fading, scratches from installation, and visible lines or marks. The warranty does not cover normal imperfections, adhesion limitations on ceramic frit or defroster lines, optical characteristics, or conditions described above, nor damage caused by misuse, pets, seatbelt chips, break-ins, or any other external factor.

VINYL WRAPS & PPF

Vinyl and PPF installations are offered using two methods: overlay (over the top) or part removal (additional cost). The choice must be made prior to installation, and changes after service completion are not MCAR's responsibility. We do not provide polishing, scratch removal, or paint correction. Any detailing must be completed before installation, unless previously agreed upon. Our vinyl wraps include a 5-year warranty, and PPF includes a 12-year warranty, both covering defects in material and installation. However, damage from accidents, misuse, or improper maintenance is not covered. Chrome delete applications carry no warranty.

After application, vehicles must be washed at facilities specialized in wraps or PPF, as conventional washes may cause damage not covered by warranty. Glass Protection Film (GPF) may show minor distortions even after curing; this is considered normal.

A check-up is required 14 days after the installation, and must be done on a Tuesday, Wednesday, or Thursday. All vehicles are inspected before and after service. Once the vehicle leaves our premises, MCAR is not responsible for any damages.

Warranty Exclusions for Vinyl and PPF This limited warranty outlines the conditions under which coverage for vinyl wraps and PPF will be void. **Vehicle and Surface Conditions** Improper surfaces: The warranty is void if applied to non-OEM (Original Equipment Manufacturer) paint, repainted surfaces, or non-approved substrates such as primer, polyurethane, or other vinyl.

Non-painted surfaces: Application on materials such as carbon fiber, chrome, headlights, or taillights is not covered. **Aged OEM paint:** Vinyl or PPF is not warranted when applied to OEM clear-coat surfaces older than 8 years. **Surface imperfections:** The warranty does not cover damage resulting from pre-existing imperfections on the vehicle, such as rust, dents, or scratches, which may become visible through or affect the film. **Aftercare and External Damage** Aftermarket products: Damage caused by certain aftermarket products, including waxes, polishes, or ceramic coatings, will void the warranty if applied incorrectly or if non-approved.

Improper maintenance: Failure to properly clean the film, or the use of non-approved cleaning agents, can void the warranty.

Environmental and third-party damage: The warranty does not cover damage caused by normal wear and tear, road debris, severe weather conditions, fuel spills, or other acts of nature.

NON-REFUNDABLE DEPOSIT POLICY

All deposits made by the Customer are strictly non-refundable. Deposits are applied toward (i) the purchase of materials required specifically for the Customer's project, (ii) securing a place in our scheduling calendar, and (iii) locking in the quoted price for the service. Prices are subject to change at any time without notice; however, once a deposit is received, the quoted price is guaranteed and protected for that Customer's project. By submitting a deposit, the Customer acknowledges and agrees that no deposit shall be refunded under any circumstances, including but not limited to cancellation, or failure to proceed with the service.

FINAL AGREEMENT

By signing below, you confirm that you have read and understood this agreement, and release MCAR from any liability related to legal compliance, optical characteristics, adhesion limitations, material properties, or customer-requested procedures outside standard recommendations.